

**WOLLATON & LENTON ABBEY AREA COMMITTEE 16<sup>TH</sup> SEPTEMBER 2013**

<b>Title of paper:</b>	<b>WARD PERFORMANCE REPORTS</b>	
<b>Director(s)/ Corporate Director(s):</b>	Andy Vaughan Director of Neighbourhood Services	<b>Wards affected:</b> Wollaton West & Wollaton East And Lenton Abbey
<b>Report author(s) and contact details:</b>	<p>John Marsh Central Locality Manager 0115 8838469 <a href="mailto:John.marsh@nottinghamcity.gov.uk">John.marsh@nottinghamcity.gov.uk</a>;</p> <p>Lylse-Anne Renwick, Neighbourhood Development Officer Wollaton West Ward 0115 8764488 <a href="mailto:lylse-anne.renwick@nottinghamcity.gov.uk">lylse-anne.renwick@nottinghamcity.gov.uk</a></p> <p>Pauline Dorey, Neighbourhood Development Officer Wollaton East and Lenton Abbey Ward 0115 <a href="mailto:pauline.dorey@nottinghamcity.gov.uk">pauline.dorey@nottinghamcity.gov.uk</a></p>	
<b>Other colleagues who have provided input:</b>	<p>Dave Halstead, Head of City Services <a href="mailto:Dave.halstead@nottinghamcity.gov.uk">Dave.halstead@nottinghamcity.gov.uk</a></p> <p>Christine Oliver, Senior Implementation Manager, Crime and Drugs Partnership <a href="mailto:Christine.oliver@nottinghamcity.gov.uk">Christine.oliver@nottinghamcity.gov.uk</a></p>	
<b>Relevant Council Plan Strategic Priority: (you must mark X in the relevant boxes below)</b>		
World Class Nottingham		
Work in Nottingham		<b>X</b>
Safer Nottingham		<b>X</b>
Neighbourhood Nottingham		<b>X</b>
Family Nottingham		<b>X</b>
Healthy Nottingham		<b>X</b>
Leading Nottingham		<b>x</b>
<b>Summary of issues (including benefits to citizens/service users):</b>		
<p>The Ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> <li>• Ward priorities;</li> <li>• Community engagement;</li> <li>• Finance;</li> <li>• Safer theme – Crime and anti-social behaviour (ASB);</li> <li>• Neighbourhood theme – Cleansing and Environmental issues;</li> <li>• Working theme – unemployment rates;</li> <li>• Housing;</li> <li>• Community Protection;</li> <li>• Fire;</li> <li>• Health Theme – local health priorities.</li> </ul>		
<b>Recommendation(s):</b>		
1	Area Committee note and comment on the Ward Performance reports for quarter 4 2012/13	

## 1. **BACKGROUND**

- 1.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement
- 1.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods. The Ward performance reports help to support this.
- 1.3 The Ward Performance reports capture work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as Neighbourhood Action Team's Action Log, Crime and Drugs Partnership (CDP) plans and partners implementation plans
- 1.4 The Ward Performance reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 1.5 The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues. The more detailed Ward reports are attached as Appendix A.

### **Ward: Wollaton West NDO: Lylse-Anne Renwick**

#### **Crime:**

**Wollaton West statistics:** For period 1<sup>st</sup> June to 31<sup>st</sup> July 2013.

All Crime – 52 offences

#### **Breakdown:**

<b>Wollaton West Ward Crimes</b>	<b>June 2013</b>	<b>July 2013</b>
Burglary Dwelling	6	3
Burglary Unoccupied Dwelling	1	0
Burglary Other	2	0
Thefts of and from vehicle	2	5
Criminal Damage	3	2
ASB	6	13

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team on 8<sup>th</sup> August 2013.

**Cleanliness Index:** The neighbourhood as clean as the city centre benchmark target on cleanliness is to achieve a score of 86% in every ward. Wollaton West Cleanliness index score is 94%. The index score is above the average of the city centre which is excellent.

**Graffiti Reports:** 2 incidents reported a decrease of 10.

**Fly Tipping:** 3 incidents reported, last quarter there was 6 incidents reported a reduction of 3.

**Unemployment Rate:** The ward is ranked 18 out of the 20 wards for unemployment in the city. Last quarter Wollaton West Ward unemployment was 266 this quarter is 207 a reduction of 57 which is very good news for the ward.

**Community Protection:** July 2013 there were three court orders issues. All three of these were Statutory Notices for environment.

**Fire:** In June 2013 there were no fires in the Wollaton West Ward. The Ward has seen a 100% increase in fires (1fire) for the year to date compared to the same period last year.

### **Key Successes:**

#### **Arleston Drive Parking Scheme**

Consultation has been completed for the Arleston Drive Parking Scheme and work has begun. The long awaited project had been held up at the consultation stage for some years previously but has now been given the go ahead. Councillors and businesses are now pleased to see the scheme achievement. The scheme will provide 12 new parking spaces together with reconstructed footpaths and kerbstones as well as an improved street environment, which will enhance the shopping and school area.

The scheme has begun with a view to being completed before the start of the new school term due to the proximity to Fernwood Primary School.

#### **Martins Pond LNR**

Martin's Pond has been awarded the Green Flag again this year. The Friends Group raised the flag at their task day on Saturday 10<sup>th</sup> August, 11am. The Friends of Wollaton Local Nature Reserves hold monthly task days on Martins Pond and the neighbouring Harrisons Plantation carrying out great works so that the sites can be enjoyed by all.

**Issues:** The outstanding issue of Traffic and noise nuisances around the area of Radford Bridge Road due to the location of Muslim Community Centre continues. At the Local Area Group meeting (LAG) 8<sup>th</sup> August 2013 members reported that a large number of vehicles are parked inappropriately in the area every Friday at approximately 2:00pm, which is related to a regular prayer time at the centre. Concerns from local residents are:

- Parking issues at prayer times generally
- Meeting are occurring at the centre outside of the agreed times contained within planning permission, particularly meeting taking place at 3:00am – 5:00am
- Resident's driveways are continually being blocked by vehicles of the attendees of the centre, photographic evidence was provided.
- Queues of vehicles of those leaving the centre along Radford Bridge Road onto Crown Island, the only exit route which is causing serious traffic problems for both incoming and outgoing traffic.

A meeting with the LAG members, Ward Councillors and Traffic Management officers together with the Imam of the Muslim Community Centre is sought.

**Events:** A range of meeting and events have taken place this quarter including Wollaton West Community Meetings, Neighbourhood Watch, Friends of Wollaton Park and a very successful range of planned youth activities at Wollaton Park Community Centre, Torvill Park and Rushford Park to provide activities over the summer holidays for both children and young

people of the Wollaton West Ward. The contemporary art event on 7<sup>th</sup> August was a great success where lots of young people attended some from as far as Mansfield.

**NATs (Neighbourhood Action Team):** – working together on agreed ward priorities set by residents as well as the day to day issues that arise in the ward. The NAT team are at present jointly working to resolve issues across the ward. Issues are traffic and noise nuisance on Radford Bridge Road, increase of fires being set on the ground of Wollaton Park.

**Wollaton East and Lenton Abbey Ward: NDO: Pauline Dorey**

**Crime:** In June 2013 (compared with June 2012) all crime in the Wollaton East and Lenton Abbey Ward increased by 41% (11 crimes) in auto crime, burglary, drugs, and threats and violence, despite a downward trend. In April-June 2013 Crime increased by 7% (8 crimes) compared with the same period in the previous year. The rate for all crime per 1,000 of population in the WELA ward is better than the average for the 20 wards.

Total number of crimes across both beats: 47

**Breakdown:**

<b>Wollaton East and Lenton Abbey Ward Crimes</b>	<b>June 2013</b>	<b>July 2013</b>
Burglary Dwelling	<b>Total 1</b> Uni Park & LA 1 Hillside 0	<b>Total 4</b> Uni Park & LA 3 Hillside 1
Burglary Unoccupied Dwelling	n/a	n/a
Burglary Other	<b>Total 0</b>	<b>Total 2</b> Uni Park & LA 1 Hillside 1
Thefts of and from vehicle	<b>Total 5</b> Uni Park & LA 0 Hillside 5	<b>Total 3</b> Uni Park & LA 1 Hillside 2
Criminal Damage	<b>Total 3</b> Uni Park & LA 2 Hillside 1	<b>Total 3</b> Uni Park & LA 1 Hillside 2
ASB	<b>Total Incidents 10</b> Uni Park & LA 7 Hillside 3	<b>Total Incidents 16</b> Uni Park & LA 6 Hillside 10

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team on 15<sup>th</sup> August 2013.

**ASB:** In June 2013 there was a total of 10 ASB calls with a reduction of 3 calls as compared to the previous year. With 45 calls April-June 2013, the Ward has the 2nd lowest volume of calls out of the 20 wards across Nottingham.

May 2013 comparison to previous year has seen an increase of 1 crime in **crimes with a domestic flag**.

**Cleanliness** of the Ward has increased to 91% which is well above the 'neighbourhood as clean as the city centre' benchmark target of 86%. This is excellent. In June 2013 across the year to date the Ward average was the 4<sup>th</sup> cleanest in Nottingham. There has been a decrease

in **Graffiti** across the Ward with 2 incidents in June 2013. **Fly Tipping** across the Ward in June 2013 has seen an increase of 3 incidents to 8.

**Unemployment:** The Wollaton East and Lenton Abbey Ward is ranked 20<sup>th</sup> lowest out of 20 for all Wards with 136 people that are unemployed and claiming Job Seekers Allowance. There is no room for complacency however and Hope Nottingham are delivering an Employment Pathway for their volunteers. With NDO support there has been successful ongoing volunteer recruitment, development, training and capacity building at Sheila Roper Community Centre. This is highlighted in the Ward Report under the Ward Priorities for Work.

**Housing:** The ward has a 3 star rating. Letting voids have increased from 1 in 2010/11 to 3 in 2012/2013 with an increase in void to re-let time below current targets. There is only 1 empty property awaiting de-commissioning in the Ward. 100.4% of rent charged has been collected which is excellent.

**Community Protection:** There were no orders issued in the Ward for June 2013 and no Fixed Penalty Notice (FPN) data available.

**Fire:** Even though incidents of Fire are low in the ward with only 3 fires April - June 2013. With the Ward in 2012-13 ranking the lowest for All Fires (property and secondary) out of 20 wards across Nottingham. Events and Home Fire Safety Checks targeting vulnerable residents and groups and school children continue to take place in the Wollaton East and Lenton Abbey ward.

**Health:** Health data is not currently available for the ward. Gentle exercise sessions have started in May following a successful funding bid to Decade of Better Health by Wollaton Park estate Over 50's Coffee Morning group supported by WELA NDO. These have attracted old and new members to the group and are already having a positive impact on citizens' health.

### **Key Successes:**

**Lenton Abbey Fun Day** – an extremely successful event attended by over 500 people of all ages and communities organised by Lenton Abbey residents including a wide range of performers from belly dancers and cheerleaders to brass bands. Despite the sweltering sun young people and adults took part in the football and tennis coaching, climbing wall and other sports and fun activities and with many new community stalls including Neighbourhood Watch, University of Nottingham, Changemakers etc and local crafts sole traders. The graffiti art and digital media workshops were extremely popular with long queues of children and young people. **Councillors led consultation on future ideas and developments on Lenton Abbey Park.**

There has been a very well attended Councillor led Consultation meeting with residents from **Hawton Spinney and the surrounding area** to review current maintenance and discuss new Plans to further develop the wildlife habitat of the Conservation site with advice from Notts Wildlife Trust and Natural England. This gave a wider more representative group of citizens an opportunity to raise their issues and concerns and reach a very positive outcome.

**Fun Day on Farndon Green** – as a result of the successful first city pilot of the one-off large and small household WEEE Waste Electricals and Electronic item doorstep collection in Lenton Abbey with items being recycled for re-use by a new partnership with British Heart Foundation and other items recycled. On 23<sup>rd</sup> August this has been repeated in the remainder of the ward (Wollaton Park estate). As fuel poverty is high in the ward Energy conservation, Switch and Save advice and recycling and environmental issues as well as community consultation on Neighbourhood Transformation issues and projects and community

involvement are key themes for this event. This event also gives local groups the opportunity to recruit new members, fundraise and share the valuable work they do.

**Sheila Roper Community Centre Refurbishment** – Following the painting of the meeting room by University of Nottingham student volunteers the Management Committee have been inspired and plans are progressing with the Management Committee finalising details for the refurbishment of their kitchen and lobby space through NCH partners. With support from the Family and Community Team and NDO, new and existing volunteers have finished their Safeguarding, First Aid and Playworks training, reviewed Policies and set up systems and are running a summer playscheme for Lenton Abbey children and families with several trips. Following this positive experience they will start a weekly Afterschool Club in Lenton Abbey when the school term starts in September.

**Sutton PASSES Crescent Play Area-** community engagement and consultation on the use and future development of the park started with a 'Young People and Family BBQ' on the play area on Wollaton Park on 1<sup>st</sup> August

**Visit to Arkwright Meadows Community Garden** – for inspiration and learning for the Wensor Avenue Project residents from Lenton Abbey enjoyed a visit to this flourishing resident led community garden in the Meadows who have just opened their new Visitor and Training Centre.

**Neighbourhood Transformation Plans** - are currently being developed with partners and Councillors.

**Area Capital and Public Realm Funds** works have been completed with extended linings across the Ward, new signage and replacement and new tree planting are currently being planned.

#### **Issues:**

Ongoing issues with parking both in Lenton Abbey and Wollaton Park estate due to street design and damage to grass verges on Woodside Road mainly by the University of Nottingham staff and students. Further detailed development work and problem solving has been undertaken with Traffic Management and Highway Services consulting with NCH and other partners to formulate proposals for an Experimental Traffic Restriction Order (TRO) in Lenton Abbey which is currently under community consultation. This being the first of its kind. Working with Traffic Management a Traffic Survey has been undertaken in the Wollaton Park estate at the beginning of the summer to clarify issues and identify possible solutions. The results and possible proposals will be fed back for community dialogue and consultation at the Farndon Green event in August and at other community meetings.

#### **Events:**

During this quarter a range of events and meetings have and are due to take place including TRA and Local Action Group (LAG) meetings, NCH Area 7 Panel meeting, Sheila Roper Community Centre Management Committee, Community Meetings, Wollaton Park Resident Association AGM and Autumn event. Working in partnership with Notts Clubs for Young People, SEND Project and resident led voluntary schemes and Family and Community Teams a new diverse summer programme has been delivered to children and young people across the ward to increase engagement and opportunities for families. This has proved popular and successful.

**The NAT (Neighbourhood Action Team)** which has representation of various key service providers across the Ward are currently delivering on the revised and refreshed Ward priorities. There has been strong partnership working with NCH, Community Protection and

City Services on patch operations on cleansing and enforcements which have proved very effective. There are still ongoing cleansing challenges with student HMO's at the end of term. Working with Equation (previously Nottingham Domestic Violence Forum) valuable Domestic Violence Awareness and Referral training was delivered in July to statutory and VCS partners staff and resident volunteers in the ward at Sheila Roper Community Centre including Hope Nottingham, Changemakers and Tum Tum Housing Association.

**2. REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.
- 2.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

**3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

- 3.1 None

**4. FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)**

- 4.1 None

**5. RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)**

- 5.1 None

**6. EQUALITY IMPACT ASSESSMENT**

Not needed – report does not contain proposals or financial decisions.

**7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

- 7.1 Neighbourhood Working Framework 2012 CLT report

**8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

- 8.1 None

